

LINKS CHILDCARE POLICIES & PROCEDURES

GDPR POLICY

PERSONAL DATA REGISTER

Last Review Date: June 2023 Policy No.47 A Issued: 2018

Cate	egory of Data Subject: (CHILD				
	Type of Data	Storage of Data	Who has access to data	Information Security- Technical and Organisational Controls	Retention Period/Timeline for Disposal	How is data disposed
1.	Child's Name, Address and Date of Birth	This data is stored on the Child Registration Form (manual or electronic), Medicine Records and Accident/Incident Records. It is also input into the PIP system for funding purposes. It is inputted onto childcare software ECCE Soft.	Internally Staff and Management Externally Software Supplier Regulator Tusla Funders and Funding Agencies: DCYA, Pobal and Childcare Committee Professional advisors (e.g. Legal)	Registration Forms are held under lock and key Other records are only accessible to staff in the rooms who are vigilant that the records are not accessible or on display Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed	2 years for TUSLA (from time the child ceases in the Service) Information may be required to be held longer than 2 years (e.g. where there has been an accident that required medical intervention or where a child was injured)	Shredded internally or externally Or Electronic data destructed

				by suppliers to confirm that they are GDPR compliant.		
2.	Child's Medical History (conditions and allergies)	This data is stored on the Child Registration Form (manual or electronic), Medicine Records, Care Plans Therapists/Advisors/ Mentor's reports It may also input into the PIP system for funding purposes.	Internally Staff and Management Externally Software Supplier Regulator Tusla Funders and Funding Agencies: DCYA, AIM, Pobal and Childcare Committee Professional advisors (e.g. Legal) Other professional such as psychologists and other therapists	Registration Forms are held under lock and key Other records are only accessible to staff in the rooms who are vigilant that the records are not accessible or on display Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required.	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Electronic data destructed

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3.	Information on child's	This data is stored on	<u>Internally</u>	Registration Forms are	2 years for TUSLA	
	additional needs (if	the Child Registration	Staff and Management	held under lock and key	(from time the child	
	relevant)	Form (manual or		_	ceases in the	
	<u> </u>	electronic), Medicine	Externally	Other records are only	Service)	
		Records,	Software Supplier	accessible to staff in the	, ,	
		Care Plans	Regulator Tusla	rooms who are vigilant		
		Therapists/Advisors/	Funders and Funding	that the records are not		
		Mentor's reports	Agencies: DCYA, AIM,	accessible or on display		
		Weritor's reports	Pobal and Childcare	accessible of off display		
		It many along immediate				
		It may also input into	Committee	Electronic data is held on		
		the PIP system for	Professional advisors	a secure server		
		funding purposes.	(e.g. Legal)			
				Electronic information is		
			Other professional such	encrypted, and		
			as psychologists and	PCs/Laptops are		
			other therapists	password protected		
			·	·		
				Privacy Statement in		
				place		
				piaco		
				Due diligence		
				questionnaire completed		
				by suppliers to confirm		
				they are GDPR compliant		
				Confidentiality		
				Agreements signed by		
				external professionals, if		
				required.		
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4.	Child's Vaccination Record	Child Registration Form Electronic Record Email	Internally Staff and Management Externally Software Supplier Regulator Tusla Other professionals such as medical personnel	Registration Forms are held under lock and key Other records are only accessible to staff in the rooms who are vigilant that the records are not accessible or on display Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Or Electronic data destructed
5.	Child Protection Reports (if relevant)	Child's file Electronic Record Email	Internally Management (on a "need to know" basis) Externally	Reports kept under lock and key Electronic data is held on a secure server	2 years for TUSLA from the date the child ceases Links Childcare or as advised by Insurance	Shredded internally or externally Or

			Regulator Tusla Professional advisors (e.g. Legal or HR including HR investigators) Gardaí Other professionals as relevant	Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required	or Other Professionals if case pending.	Electronic data destructed
6.	Medicines used by child	Medicine Record Care Plans Medicine labels Apps	Internally Staff and Management Externally Software Supplier Regulator Tusla Professional advisors (e.g. Legal) Other professionals such as medical personnel	Medicine forms kept discreetly in rooms and only accessible to staff Staff are vigilant that the records are not accessible or on display , except where parents/guardians give permission to display photo of child with serious allergies Electronic data is held on a secure server	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Or Electronic data destructed

				Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required		
7.	Accident and Incidents	Accidents & Incident Book /Form Software Apps	Internally Staff and Management Externally Software Supplier Regulator Tusla Professional advisors (e.g. Legal) External Investigators HAS Insurance Company Other professionals such as medical personnel	Accident forms kept discreetly in rooms and only accessible to staff and parents (copy) Staff are vigilant that the records are not accessible or on display Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected	2 years for TUSLA (recommended up to the age of 21 for insurance purposes)	Shredded internally or externally Or Electronic data destructed

				Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required		
8.	Medical Emergencies	Report on Medical Emergency Medical Emergency Plan Apps	Externally Software Supplier Regulator Tusla Professional advisors (e.g. Legal) External Investigators HAS Insurance Company Other professionals such as medical personnel	Emergency Plans kept discreetly in rooms and only accessible to staff Staff are vigilant that the records are not accessible or on display Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed	2 years for TUSLA (recommended up to the age of 21 for insurance purposes)	Shredded internally or externally Or Electronic data destructed

9.	Photographs	Learning Journals	Internally	by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required Permissions are sought	Displays and	Images will be
	(individual and with other children)	Wall Displays Newsletters Social Media Website	Staff and Management Externally Software Supplier Parents and visitors Regulator Tusla DES Professional advisors (e.g. Legal) Other parents	for the taking of photographs and for sharing photos (website, Facebook, newsletters etc) Permission is sought from all parents in respect of group photographs A policy is in place for Internet, Photographic and Recording Devices Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	portfolios of photos will be kept for 2 years. Learning Journals will be sent home twice yearly with children and copies will not be kept Images on the website or Social Media will be kept for 2 years	deleted immediately from phones and saved on a more secure device Images will be deleted from websites and Social and electronic devices after 2 years unless further permission is granted

10.	Video	Website Social Media	Internally Staff and Management Externally Software Supplier Parents and visitors Regulator Tusla DES Professional advisors (e.g. Legal)	Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant (e.g. if a supplier is used to develop photographs) Permission is sought for the taking of video and for sharing photos (website, Social Media, etc.) Permission is sought from all parents in respect of group videos and parents can opt out A policy is in place for	Recordings are kept for 1 month	Images will be deleted immediately from phones and saved on a more secure device Images will be deleted from websites and Social and
				and Recording Devices Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place		after 2 years unless further permission is granted
11.	CCTV images (if applicable)	CCTV storage tapes	Internally Staff and Management	CCTV Policy in place Signage in place	48 hours (unless under investigation or	Automatically erased.

	CCTV not used for daily monitoring	related to an ongoing issue)	
Externally CCTV supplier Technical expert if images must be redacted Data subject when there is a SAR Regulator Tusla Gardaí Insurance Company HSA Professional advisors (e.g. Legal)			

12.	Care Orders/Custody Information	Child File Email	Internally Staff and Management on a need to know basis only Externally Regulator Tusla Gardaí Insurance Company Professional advisors (e.g. Legal) Legal Advisors Other professional advisors	Information is held under lock and key Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm they are GDPR compliant Confidentiality Agreements signed by external professionals, if required	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Or Electronic data destructed
13.	Child's PPS number on welfare letter	PIP Portal	Internally PIP administrators at Links Childcare Head Office Externally Pobal (PIP)	PPS numbers are held under lock and key until submitted Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	Only for the length of time it takes to submit child on to the PIP system and generate a DCYA number	n/a

14.	Child's Birth Cert	Child's file	Management only Administrator of PIP	Birth Certificates are held on the Child's File. These are held in locked secure unit.	Birth Certificates are only held until such time as the funding application for the child is approved.	Shredded or returned to parent/guardian
15.	Developmental Observation Records e.g. Focused Monitoring Form (FMF) or Individual Care Plan (ICP)	Child File in paper form Software app	Internally Staff and Management Externally Regulator Tusla Professionals such as therapists with permission Professional advisors Mentors Software supplier Primary School with permission	Developmental Observations are held under lock and key under the child's private file Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant Confidentiality Agreements	Kept only until the child leaves Links Childcare	Shredded internally or externally Or Electronic data destructed
16.	Learning Assessments /Observation	Scrapbooks Learning Journals	Internally Staff and Management Externally Regulator Tusla	Held in the care room discreetly Electronic data is held on a secure server	Send home with family when child finishes	n/a

Category of Data Subject: P	ARENTS/GUARDIANS,	Authorised Collectors, Er	mergency Contacts		
17. Parent/Guardians Names, Addresses, Contact Details, place of work	Child Registration Form	Internally Staff and Management Externally Regulator Tusla Professional Advisors Childcare and Accounting software	Registration Forms are held under lock and key Other records are only accessible to staff in the rooms who are vigilant that the records are not accessible or on display Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Or Electronic data destructed

18.	Parent Date of Birth Parent PPS number, Letter from social welfare stating type of welfare payments. Letter stating employment details if on employment scheme	These documents are scanned and stored on PIP system	Internally Staff and Management Externally DCYA Pobal ProfessionAl Advisors	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected	Submission timeframe for funding scheme only	Shredded internally or externally Or Electronic data destructed
19.	Parent/guardian bank account details	The data from the mandates is inputted into the accounting software package to enable processing.	Internally Accounts Department Staff Externally Banking institutions Accounting software package	Electronic data is held on a secure server Information held under lock and key until submitted		n/a
Cate	egory of Data Subject: S	TAFF				
19.	CV and/or application	Staff file (manual or electronic)	Internally Management and HR Department Externally HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company	Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and	1 year for candidates not selected. 6 years after staff member leaves employment.	Shredded internally or externally Or Electronic data destructed

			Regulatory authorities such as Revenue, WRC or HSA Inspectors Online job application websites	PCs/Laptops are password protected Privacy Statement in place		
20.	Address and Contact details	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company Regulatory authorities such as Revenue, WRC or HSA Inspectors	Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	6 years after a staff member leaves employment.	Shredded internally or externally Or Electronic data destructed
21.	Copies of Qualifications and Training Certificates	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Tusla	Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server	6 years after a staff member leaves employment.	Shredded internally or externally Or Electronic data destructed

-			Legal/HR and other Professional Advisors Insurance Company Regulatory authorities such as Revenue, WRC or HSA Inspectors	Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place		
22.	Validated references	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company Regulatory authorities such as Revenue, WRC or HSA Inspectors	Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	5 years from commencement of employment. 1 year after staff leave.	Shredded internally or externally Or Electronic data destructed
23.	Pay Slips/PPS number	Staff file (manual or electronic)	Internally Management or persons designated by management	Staff files are held under lock and key	1 year after staff member leaves employment.	Shredded internally or externally Or

			Externally HR Advisors Payroll Software Company Legal/HR and other Professional Advisors Insurance Company Regulatory authorities such as Revenue, WRC Inspectors Accounts/Payroll	Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place		Electronic data destructed
24.	Garda Vetting	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company Regulatory authorities	Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	5 years from commencement of employment.	Shredded internally or externally Or Electronic data destructed

				Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant		
25.	Next of Kin	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company Regulatory authorities	Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are	6 years after a staff member leaves employment.	Shredded internally or externally Or Electronic data destructed
26.	Meetings and Internal Training Documents	Staff file (manual or electronic)	Internally Management or persons designated by management Externally	GDPR compliant Staff files are held under lock and key Staff telephone numbers are not on display or accessible	6 years after a staff member leaves employment.	Shredded internally or externally Or

(in	edical History ncluding accinations)	Staff file (manual or electronic)	HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company Regulatory authorities Inspectors Internally Management or persons designated by management Externally HR Advisors Software Company Legal/HR and other Professional Advisors Insurance Company	Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant Consent given Staff files are held under lock and key Staff telephone numbers are not on display or accessible Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected	6 years after a staff member leaves employment.	Shredded internally or externally Or Electronic data destructed
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28.	Medical Reports	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Tusla Legal/HR and other Professional Advisors Insurance Company Regulatory authorities such	Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant Consent given Staff files are held under lock and key Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	6 years after a staff member leaves employment.	Shredded internally or externally Or Electronic data destructed
29.	Medical Certificates	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Legal/HR and other Professional Advisors Insurance Company	Staff files are held under lock and key Electronic data is held on a secure server, Electronic information is encrypted, and PCs or Laptops are password protected	6 years after staff member leaves employment.	Shredded internally or externally Or Electronic data destructed

	HR documents (disciplines, grievances etc.)	Staff file (manual or electronic)	Internally Management or persons designated by management Externally HR Advisors Software Company Legal/HR and other Professional Advisors Insurance Company Regulatory authorities such as Revenue, WRC or HSA Inspectors	Staff files are held under lock and key Electronic data is held on a secure server Electronic information is encrypted and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant	6 years after a staff member leaves employment. As advised by Insurance /Legal if required.	Shredded internally or externally Or Electronic data destructed
31.	CVs for trainers / Associates / Students / Volunteers	Paper and/or Electronic file	Management Tusla	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	1 year following termination of any agreement	Shredded internally or externally Or Electronic data destructed

				Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant		
32.	Garda Vetting for trainers / Associates / suppliers / Students / Volunteers	Paper and/or Electronic file	Management Tusla	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant	5 years following commencement of engagement. 1 year following termination of any engagement	Shredded internally or externally Or Electronic data destructed
33.	References for trainers / Associates / suppliers / Students / Volunteers where applicable	Paper and/or Electronic file	Management Tusla	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected	5 years following commencement of engagement. 1 year following termination of any engagement	Shredded internally or externally Or Electronic data destructed

				Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant		
34.	CVs for job applicants (not staff)	Paper and/or Electronic file	Management	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place	Timeframe of panel if part of recruitment. 1 year recommended if no panel timeframe specified	Shredded internally or externally Or Electronic data destructed
35.	Contact details for child's emergency contacts	Child Registration Form Software Apps (Little Vista, Child Diary, Eccesoft)	Management Key Workers in Rooms Software Company Tusla	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Or Electronic data destructed

36.	Contact details for child's authorised collectors	Child Registration Form Software Apps (Little Vista, Child Diary, Ecopoet)	Management Key Workers in rooms Software Company Tusla	Information held under lock and key until submitted Electronic data is held on a secure server Electronic information is encrypted, and PCs/Laptops are password protected Privacy Statement in place Due diligence questionnaire completed by suppliers to confirm that they are GDPR compliant Parents have confirmed to emergency contacts that they have provided the service with their details and this is signed off on enrolment form	2 years for TUSLA (from time the child ceases in the Service)	Shredded internally or externally Or Electronic data destructed

Review	June 2023	
Dates		