



LINKS CHILDCARE POLICIES & PROCEDURES

Parent/Guardian Code of Conduct

Last Review Date: April 2023

Policy No. 13

Issued: 2019

At Links Childcare we take our responsibility in relation to personal interactions very seriously. This includes the parents of the children in our care. Parents, likewise, have responsibilities around their interaction with children (their own and others'), Educarers and management in our crèches. It is expected that parents will support the respectful ethos of our crèche by setting a good example in their own speech and attitude towards all members of our community. This policy is available to all on www.linkschildcare.ie (<https://linkschildcare.ie/about-us/our-policies/>) or contact us at info@linkschildcare.ie.

At Links Childcare, the following guidelines to respectful interactions from parents are:

Parents who collect a child during the day when activities are in full progress are asked not to interrupt the work of the Educarer and are asked

- never to discuss other parents or children in front of the children
- to refrain from inappropriate social conversations
- to refrain from bringing family pets/dogs into the services premises or grounds (even if on a lead)
- to be courteous to other parents, staff and children.
- to supervise their children when collecting other children or visiting the crèche
- to supervise their children around parked cars and grounds
- to follow complaints procedure should there be an issue
- to respect the crèche environment, including keeping it tidy by not littering
- to follow the parking rules when delivering and collecting children from the crèche
- to refrain from using mobile phones on the premises except in the case of emergency
- to refrain from taking photographs of their own child or other children during the course of the day - an exception is made for special occasions.

In order to foster a peaceful and safe crèche environment, the following are not tolerated: -

- Disruptive behaviour which interferes with the operation of the crèche
- The use of loud and/or offensive or racist language or temper displays
- Threatening harm or the use of physical aggression towards another adult or child.

This includes

- approaching someone else's child in order to discuss or chastise them
- physical punishment against your own child on our premises
- damaging or destroying our property
- abusive or threatening emails, phone or social network messages
- smoking and consumption of alcohol or other drugs or accessing our premises whilst intoxicated

Review

Management, in consultation with staff, monitors and reviews the effectiveness of this policy yearly or as required.

Review Dates:	January 2020	October 2020	April 2023
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